



VULNERABLE ADULTS POLICY

Date Implemented: 8 November 2016

Review Date: 8 November 2018

Signed:
Chief Executive Officer

Purpose

Intact is committed to ensuring that all adult service users enjoy and benefit from their experience here. The purpose of this policy is to ensure that all adults can participate in a safe environment, free from any form of abuse. It is intended to state our responsibilities in this respect and to clearly define the role of staff and volunteers in this process.

Intact is committed to ensuring that vulnerable people who use our services are not abused and that working practices minimise the risk of such abuse. Staff, students and volunteers at Intact have a duty to identify abuse and report it.

Policy

Vulnerable adults are people who are over 18 years of age and are getting or may need help and services to live in the community. Vulnerable adults may be unable to take care of themselves and unable to protect themselves from harm or exploitation by other people.

Abuse can include:

Physical,
Financial,
Material,
Sexual,
Psychological,
Discrimination,
Emotional abuse,
Neglect

Abuse can take place in any setting, public or private, and can be perpetuated by anyone.

Responsibilities of Intact:

- To ensure staff and volunteers are aware of vulnerable adult's need for protection
- To notify the appropriate agencies if abuse is identified or suspected
- To support and where possible secure the safety of individuals and ensure that all referrals to services have full information in relation to identified risk and vulnerability
- To Disclosure and Barring Service (DBS) check staff and volunteers that have access to or work with Vulnerable Adults
- To be familiar with the vulnerable adult protection policy
- To take appropriate action in line with the policy of Intact
- To declare any existing or subsequent convictions.

Support for those who report abuse

All those making a complaint or allegation or expressing concern, whether they are volunteers &/or service users &/or carers &/or members of the general public should be reassured that:

- They will be taken seriously
- Their comments will usually be treated confidentially, but their concerns may be shared with the appropriate authorities if they or others are at significant risk

The Vulnerable Adult has the right:

- To be made aware of this policy
- To have alleged incidents recognised and taken seriously

- To receive fair and respectful treatment throughout
- To be involved in any process as appropriate
- To receive information about the outcome

Non Compliance

Local disciplinary procedures will be followed if a member of staff, volunteer or student does not comply with this policy.

Signed:

Date:

On behalf of the Ingol and Tanterton Community Trust