

2021

Census Day 21st March - A Digital First

1st March- 3rd May 2021: Intact are the only Digital Census Support Centre in Preston. Providing support for those without the internet or a digital device to complete the 2021 Census.

3 students on work placement from Edge Hill University.

Video created for Reaching Communities National Lottery Funding bid, title - Nurture, Nourish, Sustain.

Reaching Communities Funding bid through to second stage.

Simon & Carlo creating our Sensory Garden



First 'in person' Volunteer Celebration for Volunteers Week since before the COVID-19 Pandemic. They also got a preview of our new Sensory Garden.

We begin to introduce GoodTill (digital payment tool).

Funding bid for Heritage Fund complete and submitted.

Whitby's Food Hub begins.

With support from our Digital Volunteers we provided 10 smart phones with enough data for 12 months to people without access to a phone or the internet.

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“Intact helped me integrate into the community when I first moved here. A great place to meet people and socialise. Volunteering gave me a new lease in life after retiring and I get great satisfaction from any help I am able to give to service users and visitors to the centre.”

Intact's Sensory Garden is assessed by Royal Horticultural Society (RHS) and North West in Bloom.

Intact becomes a workplace employer as part of the DWP Kickstart Scheme for young people age 16-24.

Open Day and the new 'Sensory Garden' is launched.

Intact sits on Community Gateway Association's, 'Community Hero's', judging panel.

Intact are successful in gaining Heritage Funding for the nature reserve.

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“Financially we are coping much better and able to access a big variety of healthy fresh food that we would not have been able to without the pantry. Mentally it has helped to give breathing space for budgeting and planning meals.”

Our new Natural Heritage and Well-being Coordinator starts.

GoodTill fully implemented in Whitby's Food Hub and across the Centre.

Neil Darby, local Councillor & current 2022-2023 Preston Mayor, ran the Manchester Half Marathon to raise money for Intact.

We were able to support a teenage Invest in Youth participant to gain EU Settled Status – he can now claim Universal Credit, get a job, and receive an education.

Over 50% of service users who come in for one service will then access our Advice & Guidance Service



First event since before the beginning of Covid-19 Pandemic - Winter Food Festival. We introduced 'Pay as you feel' to make it more accessible to everyone.

Our first volunteer Christmas party since before the COVID-19 Pandemic.

Intact become a 'Household Support Fund' partner, supporting people in need.

Stock of Lateral Flow Tests sourced and available to the community, as predicted rise in COVID-19 following December.

2022



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“Whitby's Pantry has enabled my family to eat healthy and nutritious food we wouldn't otherwise be able to afford.”

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“I love making things and got a volunteering job which I love, the staff are lovely and very understanding.”

We say a fond goodbye to Sharon our Pantry Assistant.

We hosted a two week work placement student.

We start to see an increase of people referred to Intact via various Mental Health Services.

Intact is successful in gaining Tudor Trust Funding.

Artist Olivier Keith



Artist Olivier Keith delivers a printing workshop, funded by the Harris Museum, following the Memories of Ingol project.

Intact receives a High Sheriff Award for services during the Pandemic.



March

April

Cafe & Whitby's Pantry Roadmap revisited whilst many restrictions still remain.

Adult Activity Focus Group set up.

Research starts as part of the Heritage Fund bid writing process to develop our 5 acre nature reserve, Dobcroft.

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“I see people everyday at work, but I don't really talk to them. When I come here I do and people really take the time to listen.”

Intact is successful in gaining Reaching Communities Funding from the Big Lottery for 'Nurture, Nourish, Sustain' our skills and food project.

Digital Focus Group starts.

Intact's new Sensory Garden is finished.

Full range of services are relaunched, following COVID-19 Pandemic.

The Preston Mayor visits Whitby's Pantry.

Talks begin to provide digital inclusion services for NHS Chorley and South Ribble CCG, NHS Greater Preston CCG.

We faced uncertain times at the start of 2021, with the future of our food projects hanging in the balance due to funding changes. Knowing how many people rely on our services meant that we doubled our efforts to secure their future. Working together, our dedicated multidisciplinary team of staff and volunteers were able to secure funding. Our food, training and volunteering provision are safe for the foreseeable future.

Intact introduces a new database for capturing monitoring and evaluation statistics.

Weekly staff meetings are introduced to capture the impact of the services and activities we provide.

Intact becomes an 'Orange Button' organisation, as staff undertake 'Suicide First Aid Lite' with Lancashire Mind.

Intact becomes a member of the Covid-19 Recovery and Climate Resilience Focus Group led by University of Central Lancashire (UCLAN).

Intact becomes a 'Uniform Bank' partner as part of Community Gateway Associations Preston wide Scheme.



6574 volunteer hours were counted from April 2021 - March 2022 equating to £65,082.60 (Real Living Wage £9.90)

63 people were able to increase their skills & employability through volunteering opportunities

Special visit from the High Sheriff of Lancashire, Edwin Booth CBE and Owen & Karen from Community Foundation for Lancashire, to see first hand how some of the funding they provide supports the community.

Interviews for Natural Heritage and Well-being Co-ordinator.

Intact becomes a member of the NCCG Adult Partnership Advisory Board (Nelson & Colne College Group inc. Lancashire Adult Learning).



Neil Darby with his Marathon Medal

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“It's been really hard the last few months, my anxiety has been sky high. I really needed to get out and be with people. Thank you for persuading me to come along.”



Canal & Rivers Trust Partnership was formed. Waterway adoption between bridges 15 & 17 of the Lancaster Canal.

November

Intact attend Britain in Bloom with the RHS, Awards ceremony at Ashton Walled Garden. Receiving a Level 5 - Outstanding & National Certificate of Distinction.



December

January

Intact's Communication Team, start to plan for the busy year ahead.

Assessment visit by Education Business Partnership - North West in preparation for taking on student placements.

Tudor Trust Funding bid, for essential services, finalised and submitted.

The demand for Whitby's Pantry increases as food prices soar, however, access to food decreases and a waiting list starts.

Interviews for DWP Kickstart Scheme begin at Preston Jobcentre.

Comedian Jon Richardson visited Whitby's Pantry to make a video with Fareshare and Intact.



Intact became a Certified Disability Confident Committed Employer.

Three young people start on our DWP Kickstart Workplacement Scheme, Catering, Retail, Reception and Admin.

Webinar delivered for Social Prescribing Link Workers, Greater Preston PCN.

Successful in gaining Lancashire Community Foundation & Arts Council Funding. Planning for a Community Jubilee Arts & Food Festival Event begin.

We held our first Community Lunch.

Intact Centre Timeline

2021 / 2022

